

Date:

(DD/MM/YYYY)

# MyMilli-Q™ Remote Care Activation Form

Dear Customer,

Thank you for your interest in activating MyMilli-Q™ Remote Care for your water system. This tool will allow remote monitoring of the performance of your water system and improve response time if action is necessary.

In order to activate Remote Care, we need the following information from the lab person responsible for the water system, as well as from your IT department.

## System Serial Number:

### Customer Admin Information

Name:

Mobile:

Phone:

Email:

### Site IT Contact Information

Name:

Mobile:

Phone:

Email:

Indicate your connection preference(s) by checking one or multiple options below:

Internal network: Ethernet

Internal network: Wi-Fi

External network: 4G

## Requirements

### Ethernet option:

- ✓ A connection plug within 50 feet of system (one for each water system)
- ✓ RJ45 Ethernet cable
- ✓ IPv4 only; Open ports HTTP 80, HTTPS 443

### Wi-Fi option:

- ✓ A Wi-Fi router with a bridge option (provided and configured by the customer)
- ✓ IPv4 only; Open ports HTTP 80, HTTPS 443

### 4G option:

- ✓ A 4G router

## Required Information to Connect via Ethernet/Wi-Fi

### DHCP server enabled? Yes No

If no, please provide the following:

Static IP address:

Sub-net mask:

Default gateway:

Primary DNS:

Secondary DNS:

### Proxy\* server required? Yes No

If yes, please provide the following:

Proxy URL:

Proxy Port:

Proxy Username:

Proxy Password (needed by customer during installation)

\*In case of proxy in place, the platform server, website addresses and support e-mail address given below must be included in the list of allowed addresses:

<https://api.mymilliq.com>; <https://www.mymilliq.com>; [support@mymilliq.com](mailto:support@mymilliq.com)

Google Chrome™ is the recommended web browser.

Once you have filled out this document, please return to the contact noted below:

Name:

Email:



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